Functional definitions for a homeowner's subdivision website:

User Management

Manage user accounts and profiles for homeowners, administrators, and subdivision staff.

Announcements and Notifications

Post and disseminate news, events, and urgent notices to the community. Provide automated notifications via email or SMS.

Makapili ang user kung asa siya makareceive og notification? Of pwedi sa both?

Billing and Payment Portal

Allow homeowners to view and pay association dues, maintenance fees, and other bills securely online.

Facility Reservation

Enable residents to book amenities such as function halls, sports courts, and swimming pools.

Service Request Management

Facilitate online submission and tracking of maintenance, security, or other service requests.

Unsa pasabot aning online submissions?

Document Management

Provide access to downloadable forms, community guidelines, financial reports, and meeting minutes.

Community Forum

Allow homeowners to engage in discussions, share ideas, and raise concerns through a secure communication platform.

Security Features

Offer visitor pass requests, vehicle registration, and emergency contact directories.

Event Calendar

Display a centralized calendar of subdivision events, maintenance schedules, and other community activities.

Feedback and Complaints System

Provide a platform for homeowners to submit feedback and complaints, with status tracking.

 **Pending** – The complaint/feedback has been received but not yet reviewed.

 **In Progress** – The issue is being investigated or addressed.

 **Resolved** – The issue has been fixed or addressed.

 **Closed** – The case is officially closed, with no further action needed.

Contact Directory

List important subdivision contacts such as the homeowners' association, security office, and maintenance team.

Mobile-Friendly Design

Ensure the website is accessible and optimized for mobile devices.

Reports and Analytics

Provide administrators with data on service requests, payments, and community engagement for better management.

Polls and Surveys

Allow administrators to gather homeowner opinions on various community matters.

Security and Privacy

Implement secure user authentication, data encryption, and adherence to data privacy laws.